



## IDC and PSC: Whom Do I Call and When?

The IDEA Data Center (IDC) and Partner Support Center (PSC) are both available to help states with Part B 618 data. However, each center<sup>1</sup> has a different primary purpose.

The Office of Special Education Programs (OSEP) at the U.S. Department of Education (Department) funds IDC to improve state capacity to meet data collection and reporting requirements, implement rigorous data validation practices and procedures, communicate with local IDEA data collectors about data quality, analyze data accurately, and use the data to report on current improvement efforts and activities (e.g., in the State Performance Plan/Annual Performance Reports or SPP/APRs).

The Department funds PSC to assist states with data submission systems related to *EDFacts* Data Collections. PSC helps states with immediate needs concerning submitting data to the *EDFacts* Submission System (ESS) and the *EDFacts* Metadata and Process System (*EMAPS*) and technical questions regarding submitting the SPP/APR in the APR Tool. PSC facilitates responses from OSEP to states' questions related to reporting instructions, data quality evaluation, and publicly posted IDEA data.

### Examples of when to contact your IDC State Liaison

What tools are available to help improve the IDEA data in my state?

How can I make my publicly reported 618 data more user-friendly?

I would like to use the 618 Data Pre-submission Edit Check Tools (previously called DTS) for data verification before I submit my data to *EDFacts*.

I would like to review the quality of my data for my SPP/APR indicators.

I need help working with vendors on improving business rules and data mapping.

How do we improve the quality of the data we collect from local agencies?

<sup>1</sup> In addition to IDC, OSEP funds three other TA centers that focus on various aspects of IDEA data quality and reporting.

The IDEA Data Center (IDC) created this publication under U.S. Department of Education, Office of Special Education Programs grant number H373Y190001. Richelle Davis and Rebecca Smith serve as the project officers. The information herein does not necessarily represent the positions or policies of the U.S. Department of Education. No official endorsement by the U.S. Department of Education of any product, commodity, service, or enterprise in this publication is intended or should be inferred. This product is in the public domain. Authorization to reproduce it in whole or in part is granted.



## Examples of when to contact PSC

I would like to add a data note to my data submission.

I am a new Part B data manager. How do I get started with EMAPS?

I need a password reset for EMAPS or ESS.

Do I need to resubmit my Section 618 data?

What if I need to obtain a previous year's data?

How should I interpret the instructions to report the IDEA Section 618 data?

Each state has an [IDC State Liaison](#) who can help the state get the technical assistance it needs. You can locate your state's liaison by selecting your state on the State Liaisons map at the [IDC website](#) at the [Technical Assistance](#) page.

You can contact PSC at [edfacts@ed.gov](mailto:edfacts@ed.gov) or 1-877-457-3336.