



Building Capacity for High-Quality *IDEA* Data

The logo for IDC Interactive Institutes 2018, consisting of the letters 'ii18' in a white, outlined, sans-serif font. The background of the top right section features a green bar chart with a white line graph overlaid on it.

IDC Interactive Institutes 2018

Building a Culture of High-Quality Part B Data

The Data Processes Are Documented...Now What?

Orlando, FL – February 21-22, 2018

Susan Hayes, IDC

Austin, TX – March 7-8, 2018

Susan Davis, IDC

Session Objectives

- Participants will understand the importance and benefits of documenting data processes
- Participants will reflect on and discuss ways to sustain and extend the benefits of data processes documentation
- Participants will have the opportunity to reflect on current practices within the state that support sustainability

Poll:

- How many of you have participated in data processes documentation for one or more of the 618 data collection sets?
- How many of you have participated in usability testing for the documentation of one or more of the 616 data collection sets?
- How many of you have participated in any follow-up activities to creating the data processes protocols?

What do these phrases describe?

- Valuable
- Investment of time
- Effort of multiple people
- Maintenance required
- Has value for ongoing use

Benefits of Documenting Data Processes

- Results in written protocol
- Supports the collection, validation, and submission of timely, accurate, and complete data
- Builds capacity
- Opens lines of communication among data stewards

Benefits of Documenting Data Processes (cont.)

- Assists with process improvements
- Creates data awareness
- Serves as a resource for professional development

Assists in establishing a culture of high-quality data

Ongoing Benefits of the Documentation Process

- Provides resource documents
- Prevents loss of institutional knowledge
- Supports increased communication and collaboration

Can you think of others?



Ideas for Extending the Work

- Review protocols annually
- Provide professional development for state education agency (SEA) and local education agency (LEA) staff
- Document processes at the LEA level
- Inform systems change (e.g., policy, SIS)
- Establish new business rules

Can you think of others?



Benefits of Extending the Work

- Support orienting new staff
- Provide up-to-date documentation of processes
- Provide leverage for policy decisions

Benefits of Extending the Work (cont.)

- Inform IT upgrades
- Support ongoing collaboration and communication

*Assist with sustaining a
culture of high-quality data*



Can you think of others?

Data Processes Documentation: A Foundation for High-Quality Data

- Documents value of high-quality data
- Ongoing use shows value for the efforts of staff
- Increases the reliability, validity, and timeliness of the data
- Serves as a catalyst for process improvement
- Prompts transparency, communication, and collaboration

Does Your Organization Exhibit a Culture of High-Quality Data?

- Are data valued
- Are data used for high-stakes decisionmaking
- Is the use of data encouraged
- Is data training provided/available

Does Your Organization Exhibit a Culture of High-Quality Data? (cont.)

- Are data front and center in conversations about making improvements
- Do data processes promote high-quality data
- Does your organization have data champions

As his data lake slowly turned into a data swamp, Carruthers regretted not investing more in data quality...



Part B IDEA Data Processes Toolkit

<https://ideadata.org/resources/resource/1555/part-b-idea-data-processes-toolkit>

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